Some Uses of Words, Syntax and Posture to Coordinate Understanding in Dialogue

Pat Healey

Cognitive Science Research Group School of Electronic Engineering and Computer Science Queen Mary University of London

p.healey@qmul.ac.uk

Joint work with Matthew Purver, Nicola Plant, Christine Howes, and L. Zhang.

A number of well-known theories of dialogue coordination propose that people match each other's verbal and non-verbal choices as a means of underpinning mutual understanding. This talk will present quantitative evidence drawn from a variety of dialogue corpora which that shows that although people do repeat their own verbal and non-verbal behaviours above chance they match each other's behaviours systematically less that would be expected by chance. I argue that where repetitions do occur they are usually used to help modify or alter interpretation - by facilitating various forms juxtaposition or contrast between different peoples contributions.